

ARC # 404

Activating and Deactivating Student Accounts

Purpose Establishes the policy and expectations for activating and deactivating student accounts and providing access to Clackamas Community College (CCC) systems and databases.

Summary CCC maintains student accounts for all currently enrolled and active students. Accounts for students who are no longer enrolled will be deactivated, after eight consecutive terms of inactivity.

- **Active Accounts:** A student account is automatically created for all admitted students. This account allows students to register for courses and provides access to CCC systems and databases necessary for students while they are enrolled.
- **Inactive Accounts:** Student accounts will be deactivated after eight consecutive terms during which a student has not registered for a course. Once deactivated, the academic record is maintained, but the former student will not have access to CCC systems and databases.
 - Students with deactivated accounts will still be able to request and receive official CCC transcripts.
- **Reactivating accounts:** Former students can re-apply to CCC in order to reactivate their student record and access student systems and databases.

Related See the online application at www.clackamas.edu and related admission standards in the CCC catalog. Questions can be directed to the CCC Registrar at registrar@clackamas.edu.

Effective Date This policy goes into effect immediately upon approval.

END OF POLICY

APPROVALS

Last Reviewed	Date: 5.22.2019
Maintained By	Access, Retention, and Completion Committee
Initial ARC Review	Date: 3.27.2019
ISP Committee – if appropriate	Date: NA
College Council – first reading	Date: 5.3.2019
College Council – second reading	Date: 5.17.2019
President’s Council – if appropriate	Date: 5.21.2019
Final ARC Approval	Date: 5.22.2019
Final Approved Document Posted to Web	Date: